

BUILDER'S LOCK & HARDWARE

Date: _____

Customer Name: _____

Fax: _____

Address: _____

Email: _____

City, State, Zip: _____

Phone: _____

1. Which do you see stamped on the thin edge of the metal face plate running up the entire door edge, "FUHR" or "HOPPE"? (This can be found between the door latch and deadbolt area.) _____

What is the finish of this face plate: Brass Stainless Steel

2. What is the width across this metal face plate? 5/8" (16mm) 25/32" (20mm)

3. Do you know who manufactured the door? How about the windows in your home? If so, please list the company:

4. Is this for a single door or a pair of doors (french doors)? _____

5. What is the thickness of the door? 1 3/4" (45mm) 2 1/4" (57.15mm) Other: _____

6. What is the door panel height? (The door panel is the part that opens and closes) : _____

7. What is the distance from the center of the handle down to the bottom horizontal edge of the door? _____

8. What is the distance from the center from the handle down to the thumbturn piece? 3 5/8" (92mm) 2 53/64" (72mm)

Other: _____

9. What is the distance from the center of the handle to the door edge (the edge with the deadbolt and latch on it, not the edge with the hinges)? 1 3/4" (45mm) 1 3/8" (35mm) Other: _____

10. With the door open, how far out from the edge of the door does the deadbolt extend? 1/2" (14mm) 1" (25mm)

Other: _____

11. Is this a "manual" or "automatic" door? Manual: Must first pull up on the handles to operate the multipoint locks or automatic: where the multipoints engage on their own when you close the door. Manual Automatic

12. Based on the pictures below, please mark the multipoint system you have:

Tongue Automatic	Tongue / Shootbolt Manual
Manual Tongue	Roller / Shootbolt Manual
2-Roller Automatic	Roundbolt Manual
2-Roller Manual	Roundbolt / Shootbolt Manual
4-Roller Automatic	Shootbolt Manual
4-Roller Manual	Single Point Only (only has a latch and a deadbolt)

Note: Automatic version will have a small roller-like piece located approximately 7-8" above the latch, see photo.

13. If you have a tongue version, what is the distance from the center of the handle down to the bottom tongue position? 26 27/64" (671mm) 29 21/32" (753mm) Other: _____

14. If you have a tongue version, what is the distance from the center of the handle up to the top tongue position? _____ inches

15. If you have a roller version (2 or 4 roller, manual or automatic) what is the distance to each of the roller positions from the handle center location? Top _____ inches Bottom _____ inches

16. If you have a roundbolt version, what is the distance to each of the roundbolt positions from the handle center location? Top _____ inches Bottom _____ inches

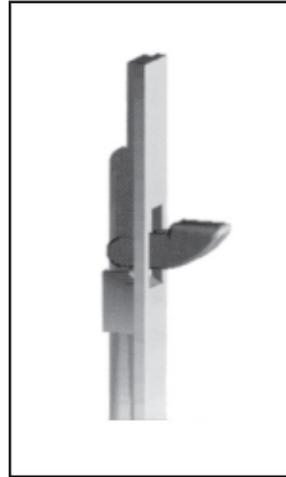
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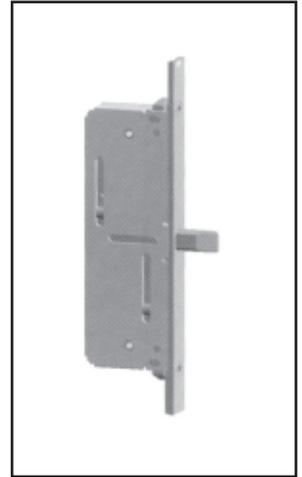
**SHOOTBOLT
VERSION**



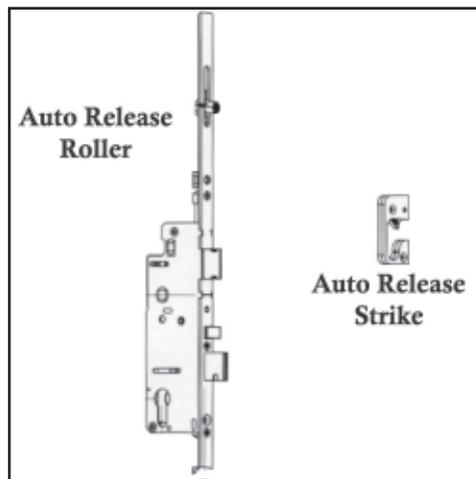
**ROLLER
VERSION**



**TONGUE
VERSION**



**ROUNDBOLT
VERSION**



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or
Call 508-643-9100 to speak to our expert customer service representatives